



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 15th January 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/10/14.

You requested the following information, please also see our response below:

1. How many Serious Incidents involving breaches of patient safety, as defined by the Serious Incident Framework, were recorded by your ambulance trust in a) each of the last five calendar years (ie, 2012, 2013, 2014, 2015 and 2016) and also b) 2017 so far?

Please see table below:

Year	Total
2012	28
2013	48
2014	42
2015	63
2016	51
2017	74

Please note that the raising of a Serious Incident does not in itself indicate harm. We encourage staff to report all incidents, whether they result in harm or not. This helps ensure that we learn from the outcomes of a thorough investigation.

The figures should also be seen in the context of increasing year-on-year demand

2. Please specify -- for each year -- how many of these serious incidents involved:

- a) death
- b) serious harm
- c) moderate harm
- d) low harm
- e) no harm

Please see tables below. Please note that grades of harm are what was *initially* reported on the incident but we cannot confirm if these were the final grade

2017

Grade of Harm	Total
Death (caused as direct result of incident)	11
Moderate (Short term harm - injured party required further treatment or procedure)	20
No known harm incurred	17
Severe (Injured party sustained permanent or long term harm)	19
No value	7

2016

Grade of Harm	Total
Death (caused as direct result of incident)	4
Moderate (Short term harm - injured party required further treatment or procedure)	29
No known harm incurred	10
Severe (Injured party sustained permanent or long term harm)	7
No value	1

2015

Grade of Harm	Total
Death (caused as direct result of incident)	2
Low (Minimal harm - injured party required extra observation or minor treatment)	9
Moderate (Short term harm - injured party required further treatment or procedure)	23
No known harm incurred	14
Severe (Injured party sustained permanent or long term harm)	12
No value	3

2014

Grade of Harm	Total
Death (caused as direct result of incident)	1
Low (Minimal harm - injured party required extra observation or minor treatment)	6
Moderate (Short term harm - injured party required further treatment or procedure)	15
No known harm incurred	16
Severe (Injured party sustained permanent or long term harm)	4

2013

Grade of Harm	Total
Death (caused as direct result of incident)	3
Low (Minimal harm - injured party required extra observation or minor treatment)	2
Moderate (Short term harm - injured party required further treatment or procedure)	11
No known harm incurred	22
Severe (Injured party sustained permanent or long term harm)	10

2012

Grade of Harm	Total
Death (caused as direct result of incident)	4
Low (Minimal harm - injured party required extra observation or minor treatment)	2
Moderate (Short term harm - injured party required further treatment or procedure)	2
No known harm incurred	8
Severe (Injured party sustained permanent or long term harm)	5
No value	7

3. For each death, a) state on which day it occurred and b) briefly explain what led to the death.

This may be identifiable to individuals and is therefore exempt under Section 40 (2) – Data Protection

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust